



The Yellow House is concerned with the health and safety of our guests and staff in the midst of the situation with COVID-19. We are making efforts to be responsive to the changing restrictions, recommendations and guidance becomes available. We have enacted the following policies to protect our guests and staff, to help facilitate social distancing, and to limit potential exposure to the virus:

- A “handshake-free” stay has been implemented emphasizing non-contact methods of greeting.
- Alcohol-based hand sanitizers are available in public areas.
- The Yellow House staff have implemented additional wipe down of commonly used public surfaces with disinfectant (e.g. doorknobs, countertops, tables, and handrails).
- We have cancelled our regular wine and cheese gatherings for the time being; instead, guests may request one of our cheese and wine plates upon arrival at no additional charge.
- We have stopped our dining room breakfast service and will have in-room breakfast for all guests through April 30th.
- Because of restrictions in local dining establishments, guests are only able to utilize drive through, take-out, or delivery; as such, we have made plates and silverware available for guest use in the Butler’s Pantry.

**Please contact The Yellow House if you are unwell so that we can work with you to reschedule your stay.**

**If your travel plans have been impacted, please call us at 828-452-0991.** We would happily rebook you for a later date, or issue you a gift certificate for the full value of your deposit for use at some later date. If you need to cancel your stay, please know that we are being flexible and have waived our regular cancellation fee for guests with travel plans prior to April 30<sup>th</sup>.

Keep calm and remember to use common-sense precautions in your everyday personal activities. Here are some points provided by the CDC to protect yourself and others:

- Stay informed about COVID-19.
- Wash your hands frequently with soap and water for at least 20 seconds.
- Use an alcohol-based hand sanitizer with at least 60-95% alcohol.
- Cover your mouth and nose when coughing and sneezing with a tissue or using your upper sleeve, not your hands. Dispose of tissues promptly.
- Avoid close contact with anyone showing symptoms of respiratory illness such as coughing and sneezing.
- Avoid touching your face.
- Stay home if you are unwell.
- If you have a fever, cough and difficulty breathing, seek medical attention and call in advance.
- Clean areas using basic cleaning and disinfecting products.

We want you to have peace of mind when choosing to stay at The Yellow House. Our priority is to ensure you have a safe, healthy, and relaxing stay, and we appreciate your partnership in helping to make that happen.

Thank you!

Chad King and Josh Larson, Owners